

**PENNSYLVANIA MEDICAID  
MANAGED CARE ORGANIZATION (MCO) DIRECTORY  
AUGUST 2018**

<b>HealthChoices Physical Health</b>		
CONTRACTOR	CONTACT INFORMATION	SERVICE AREA
<b>Aetna Better Health</b> Pharmacy Benefit Manager: Dental Benefit Manager:		<b>Southeast Zone</b>
<b>CVS/Caremark</b> <b>DentaQuest</b>		
<b>Jason Rottman, CEO</b> <b>Aetna Better Health</b> 2000 Market Street, Suite 850 Philadelphia, PA 19103	Phone: 215-282-3503 Fax: 215-282-3535 <a href="mailto:rottmanj@aetna.com">rottmanj@aetna.com</a> <a href="http://www.aetnabetterhealth.com">www.aetnabetterhealth.com</a>	<b>COUNTIES: Bucks, Chester, Delaware, Montgomery, and Philadelphia</b>
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<b>MCO Pharmacy Director:</b> Natalie Nkurunziza 860-900-6247 <b>MCO Dental Vendor Oversight:</b> Kevin Woodbury 610-368-8704	Member Services: Special Needs: Provider Services:	866-638-1232 TTY: 711 855-346-9828 TTY: 711 866-638-1232
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<b>Argus</b> <b>Avesis</b>		
<b>William S. George,</b> <b>President &amp; CEO</b> <b>Health Partners Plans</b> 901 Market Street, Suite 500 Philadelphia, PA 19107	Phone: 215-991-4001 Fax: 215-849-2348 <a href="mailto:wsgorge@hpplans.com">wsgorge@hpplans.com</a>	<b>COUNTIES: Bucks, Chester, Delaware, Montgomery, and Philadelphia</b>
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<b>Keystone First</b> <b>Pharmacy Benefit Manager:</b> <b>Dental Benefit Manager:</b>		<b>Southeast Zone</b> <b>Perform Rx</b> <b>Scion</b>
<b>Joanne McFall, Market President</b> <b>Keystone First</b> 200 Stevens Drive Philadelphia, PA 19113	Phone: 215-863-6467 Fax: 215-937-8399 <a href="mailto:JMcFall@amerihealthcaritas.com">JMcFall@amerihealthcaritas.com</a>	<b>COUNTIES: Bucks, Chester, Delaware, Montgomery, and Philadelphia</b>
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<b>United Healthcare Community Health Plan of Pennsylvania</b> <b>Pharmacy Benefit Manager:</b> <b>Dental Benefit Manager:</b>		<b>Southeast Zone</b> <b>Optum Rx</b> <b>DBP</b>
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	Member Services Special Needs: Provider Services:	800-414-9025 TTY: 711 877-844-8844 TTY: 711 800-600-9007

<b>CONTRACTOR</b>	<b>CONTACT INFORMATION</b>	<b>SERVICE AREA</b>
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<b>MCO Contact: Darlene L. DeMore</b> <b>Director, Regulatory Compliance</b> 3721 Tecport Drive Harrisburg, PA 17111	Phone: 717-829-2296 Fax: 717-526-2717 <a href="mailto:dldemore@aetna.com">dldemore@aetna.com</a>	<b>DHS Contract Mgr:</b> <b>Alinda Burrell</b> Phone: 717-772-6300 Fax: 717-772-6328 <a href="mailto:aburrell@pa.gov">aburrell@pa.gov</a>
<b>MCO Pharmacy Director:</b> Natalie Nkurunziza 860-900-6247 <b>MCO Dental Vendor Oversight:</b> Kevin Woodbury 610-368-8704	Member Services: Special Needs: Provider Services:	866-638-1232 TTY: 711 855-346-9828 TTY: 711 866-638-1232
<b>Gateway Health</b> Pharmacy Benefit Manager: Dental Benefit Manager:		<b>Southwest Zone</b>
<b>Patricia J. Darnley</b> <b>President and CEO</b> <b>Gateway Health Plan®</b> , Inc. Four Gateway Center 444 Liberty Avenue, Suite 2100 Pittsburgh, PA 15222-1222	Phone: 412-255-4640 Fax: 412-255-4504 <a href="http://www.gatewayhealthplan.com">www.gatewayhealthplan.com</a>	<b>COUNTIES: Allegheny, Armstrong, Beaver, Bedford, Blair, Butler, Cambria, Fayette, Greene, Indiana, Lawrence, Somerset, Washington, and Westmoreland</b>
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<b>Address for all other GH staff:</b> Gateway Health Four Gateway Center 444 Liberty Avenue, Suite 2100 Pittsburgh, PA 15222-1222	Member Services Special Needs: Provider Services:	800-392-1147 TTY: 711 800-392-1147 TTY: 711 800-392-1145
<b>United Healthcare Community Health Plan of Pennsylvania</b>		
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<b>MCO Contact: Corey Coleman</b> <b>External Affairs Director</b> The Wanamaker Building 100 Penn Square East, Suite 400 Philadelphia, PA 19107	Phone: 215-557-5785 Fax: 215-832-4940 <a href="mailto:corey_b_coleman@uhc.com">corey_b_coleman@uhc.com</a>	
<b>MCO Contact: Kiziann Powell</b> <b>Compliance Officer</b> The Wanamaker Building 100 Penn Square East, Suite 400 Philadelphia, PA 19107	Phone: 215-832-4732 Fax: 215-832-4940 <a href="mailto:kiziann_powell@uhc.com">kiziann_powell@uhc.com</a> <a href="mailto:UHCPACompliance@uhc.com">UHCPACompliance@uhc.com</a>	
	Member Services: Special Needs: Provider Services:	800-414-9025 TTY: 711 877-844-8844 TTY: 711 800-600-9007
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		<b>ESI</b> <b>Avesis</b>

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<b>MCO Pharmacy Director: Paul Kienzle: 412-454-7745</b> <b>MCO Dental Vendor Oversight: Bob Glass: 412-454-7951</b>	Members Services:  Special Needs:  Provider Services:	800-286-4242 TTY: 800-361-2629  866-463-1462 TTY: 800-361-2629  866-918-1595

CONTRACTOR	CONTACT INFORMATION	SERVICE AREA
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<b>MCO Chief Medical Officer: Bernard Lewin, M.D.</b> 2000 Market Street, Suite 850 Philadelphia, PA 19103	Phone: 215-282-3539 <a href="mailto:lewinb@aetna.com">lewinb@aetna.com</a>	
<b>MCO Contact: Darlene L. DeMore</b> <b>Director, Regulatory Compliance</b> 3721 Tecport Drive Harrisburg, PA 17111	Phone: 717-829-2296 Fax: 717-526-2717 <a href="mailto:dldemore@aetna.com">dldemore@aetna.com</a>	<b>DHS Contract Mgr: Alinda Burrell</b> Phone: 717-772-6300 Fax: 717-772-6328 <a href="mailto:aburrell@pa.gov">aburrell@pa.gov</a>
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<b>Gateway Health</b>		<b>Lehigh/Capital Zone</b>
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<b>Address for all other GH staff:</b> Gateway Health Four Gateway Center 444 Liberty Avenue, Suite 2100 Pittsburgh, PA 15222-1222	Member Services Special Needs: Provider Services:	800-392-1147 TTY: 711 800-392-1147 TTY: 711 800-392-1145
<b>United Healthcare Community Health Plan of Pennsylvania</b>		<b>Lehigh/Capital Zone</b>
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<b>UPMC for You, Inc.</b>		<b>Lehigh/Capital Zone</b>
<b>Pharmacy Benefit Manager:</b> <b>Dental Benefit Manager:</b>	<b>ESI Avesis</b>	<b>Zone</b>
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<b>NAME OF CONTACT</b>	<b>CONTACT INFORMATION</b>	<b>SERVICE AREA</b>
<b>North/Central State Option</b>		
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<b>Melissa Reisinger, Executive Director The Tuscarora Managed Care Alliance</b> Human Services Building 425 Franklin Farm Lane Chambersburg, PA 17201	Phone: 717-709-4332 <a href="mailto:mreisinger@franklincountypa.gov">mreisinger@franklincountypa.gov</a>	<b>Franklin &amp; Fulton Counties</b>
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<b>MCO Contact: James A. Laughman Executive Director</b> 8040 Carlson Road PO Box 6600 Harrisburg, PA 17112	Phone: 717-671-6500 Fax: 717-671-6546  <a href="mailto:jlaughman@performcare.org">jlaughman@performcare.org</a> Member Services: 866-773-7917	<b>DHS Staff Liaison: Angela Douglas</b> Phone: 717-346-5943 andouglas@pa.gov
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<b>Behavioral Health Subcontractor: Value Behavioral Health of Pennsylvania</b>		
<b>Dr. Mark Fuller, CEO Value Behavioral Health of PA</b> P.O. Box 1840 Cranberry Township, PA 16066	Phone: 724-744-6301 Fax: 724-744-6303 <a href="mailto:mark.fuller@valueoptions.com">mark.fuller@valueoptions.com</a> Member Services: 1-866-404-4561	<b>DHS Staff Liaison: Lee Ann Kohler</b> Phone: 412-880-3480 Fax: 412-565-5393



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