Area Agency on Aging
These agencies provide and/or coordinate services to help older adults.

Applicants
Individuals who are applying for or re-applying for Medicaid, long-term services and supports, and any other benefits DHS offers.

CHC-MCO
Community HealthChoices managed care organization
Health insurance plans that are responsible for the physical health care and LTSS of their enrolled participants.

DHS
Department of Human Services
Formerly known as the Pennsylvania Department of Public Welfare.

Dual Eligible
An individual who receives both Medicare and Medicaid. In CHC, this includes individuals with Medicare Part A and/or Part B and Part D.

FED
Functional Eligibility Determination
Questions asked to determine if an individual is clinically eligible for a nursing facility.

HCBS
Home and community-based services
Also called waiver services. Supports and services go beyond those covered by Medicaid to enable an individual to remain in a community setting rather than be admitted to a long-term care facility, such as a nursing home.

IEB
Independent Enrollment Broker
An agency hired by the state to help people with the eligibility and enrollment process for CHC, HCBS, and nursing homes.

LIFE Program
Living Independence for the Elderly
Different than HCBS; An option that allows people ages 55 and older to live independently while receiving services and supports that meet the health and personal needs of the individual. LIFE is a managed-care program that provides a comprehensive, all-inclusive package of medical and supportive services.

LTSS
Long-term services and supports
Services and supports to assist individuals to perform routine daily activities, such as bathing, dressing, preparing meals and taking medications.

Medicare
A federal health insurance program for seniors ages 65 and older, and adults with disabilities who also receive Social Security Disability Insurance benefits.

NFCE
Nursing Facility Clinically Eligible
An individual meets the criteria to receive services through a nursing facility.

NFI
Nursing Facility Ineligible
An individual does not meet the criteria to receive services through a nursing facility.

OLTL
Office of Long-Term Living
The office within DHS that administers programs for adults with physical disabilities and older Pennsylvanians and is responsible for oversight of the CHC program.

Participants
Those found eligible for the services/benefits for which they have applied.

SC
Service Coordinator
A qualified professional who is the CHC-MCO’s designated point of contact for each participant’s person-centered service plan and coordination of services.

Waiver
The federal government’s way of allowing states to forego federal rules and allow states to provide Medicaid-funded services to people residing in the community who would otherwise be in an institution or nursing home.