

2018 Consumer Guide Rate Chart by Performance Area

Asthma		Health Plan								
Measure	Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Medication Management for People with Asthma (75% compliance), Ages 5 to 64	HEDIS	36.16%	56.30%	55.15%	38.02%	47.86%	39.43%	46.73%	37.37%	44.54%

Children's Dental		Health Plan								
Measure	Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Annual Dental Visit, Ages 2 to 20	HEDIS	57.88%	64.30%	65.90%	63.70%	57.85%	66.51%	69.35%	58.81%	58.58%
Annual Dental Visits for Members with Developmental Disabilities, Ages 2 to 21	PA Performance Measure	61.09%	66.53%	67.97%	63.82%	55.66%	64.74%	68.67%	56.24%	55.57%

Children's Health		Health Plan								
Measure	Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Well-Child Visits in the First 15 Months of Life (6 or more visits)	HEDIS	65.69%	75.43%	72.51%	68.37%	74.85%	68.36%	69.10%	74.45%	68.06%
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life	HEDIS	72.99%	74.70%	82.00%	76.40%	79.86%	82.59%	75.18%	77.13%	77.70%
Children's Access to Primary Care Practitioners, Ages 12 to 24 Months	HEDIS	94.64%	95.66%	92.95%	96.96%	97.24%	95.63%	96.18%	94.65%	97.37%
Children's Access to Primary Care Practitioners, Ages 25 Months to 6 Years	HEDIS	86.40%	87.27%	84.64%	89.26%	89.70%	88.13%	88.18%	87.40%	90.69%
Children's Access to Primary Care Practitioners, Ages 7 to 11 Years	HEDIS	90.74%	90.37%	89.69%	93.34%	94.28%	92.60%	93.57%	91.30%	93.23%
Children's Access to Primary Care Practitioners, Ages 12 to 19 Years	HEDIS	89.49%	90.00%	88.98%	92.03%	93.37%	90.27%	92.67%	91.11%	91.58%
Adolescent Well-Care Visits	HEDIS	47.93%	65.21%	66.18%	61.56%	60.69%	65.21%	63.99%	62.29%	61.46%
Lead Screening in Children	HEDIS	77.62%	81.75%	75.43%	75.43%	81.75%	82.73%	77.62%	81.51%	86.86%

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Blood Pressure		Health Plan								
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Controlling High Blood Pressure, Ages 18 to 85	HEDIS	60.83%	68.13%	65.94%	52.31%	70.47%	69.68%	62.77%	65.69%	65.89%
Comprehensive Diabetes Care: BP Control (<140/90 mm hg)	HEDIS	60.61%	75.44%	72.13%	62.04%	82.12%	66.25%	67.00%	70.76%	72.34%

Diabetes		Health Plan								
Measure	Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Hemoglobin A1c Screening for People with Diabetes	HEDIS	83.24%	87.10%	86.52%	87.40%	86.13%	89.06%	86.24%	84.91%	89.54%
Hemoglobin A1c Poorly Controlled in People with Diabetes ¹	HEDIS	38.86%	36.04%	34.24%	39.87%	32.30%	33.13%	35.49%	37.12%	30.69%
Eye Exam for People with Diabetes	HEDIS	43.67%	58.83%	63.21%	55.82%	64.78%	62.66%	55.89%	57.14%	62.06%
Medical Attention for Nephropathy	HEDIS	87.52%	89.93%	85.79%	90.59%	89.05%	91.56%	89.22%	88.52%	90.73%

Maternity		Health Plan								
Measure	Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Frequency of Ongoing Prenatal Care, 81+ Percent of Recommended Visits	PA Performance Measure	68.17%	71.53%	70.07%	72.99%	79.08%	76.89%	60.10%	63.99%	72.51%
Prenatal Care in First Trimester	HEDIS	82.00%	85.40%	90.02%	81.51%	86.62%	89.29%	84.91%	84.43%	91.24%
Postpartum Care	HEDIS	58.15%	65.94%	67.88%	66.18%	70.32%	74.45%	64.96%	63.26%	71.78%

Women's Health		Health Plan								
Measure	Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Breast Cancer Screening, Ages 52 to 74	HEDIS	45.72%	58.04%	63.08%	54.53%	58.91%	63.29%	62.73%	50.88%	57.49%
Cervical Cancer Screening (Ages 21-64)	HEDIS	50.36%	59.12%	63.26%	56.45%	60.26%	69.13%	61.56%	57.66%	62.24%

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Getting Needed Care		Health Plan								
Measure	Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
<i>Adult</i>										
Getting Needed Care Right Away (Usually or Always)	CAHPS	84.55%	86.28%	89.60%	87.36%	83.46%	85.98%	84.03%	82.81%	92.12%
Getting Appointment with Specialist (Usually or Always)	CAHPS	80.53%	85.84%	79.73%	84.86%	80.00%	85.95%	80.92%	76.92%	89.08%
Getting Care You Need (Usually or Always)	CAHPS	84.04%	90.45%	83.91%	85.21%	89.50%	87.18%	85.65%	87.55%	88.48%
Appointment for Routine Care When Needed (Usually or Always)	CAHPS	78.41%	84.59%	85.76%	84.08%	81.74%	80.81%	80.25%	85.58%	84.57%
<i>Child</i>										
Getting Needed Care Right Away for Your Child (Usually or Always)	CAHPS	92.76%	94.74%	91.41%	91.34%	92.75%	85.58%	90.09%	88.24%	95.52%
Appointment for Routine Care When Needed (Usually or Always)	CAHPS	90.48%	90.16%	87.77%	93.00%	92.06%	83.33%	83.39%	86.16%	93.26%
Getting Appointment with Specialist for Your Child (Usually or Always)	CAHPS	78.95%	72.82%	84.21%	81.11%	80.58%	81.48%	82.76%	79.22%	75.00%
Getting Care Your Child Needs (Usually or Always)	CAHPS	88.29%	89.35%	89.21%	89.37%	91.67%	82.70%	88.03%	87.53%	92.19%
Satisfaction with Health Plan		Health Plan								
Measure	Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
<i>Adult</i>										
Satisfaction with Health Plan (Rating of 8 to 10)	CAHPS	69.26%	81.11%	80.71%	77.50%	81.72%	81.61%	83.39%	72.90%	82.36%
<i>Child</i>										
Satisfaction with Child's Health Plan (Rating of 8 to 10)	CAHPS	80.90%	88.19%	88.81%	84.45%	87.75%	87.86%	87.35%	83.56%	89.64%

¹ A lower rate indicates better performance for this measure.