

## **Operations Communique #08-01 Self Service and Teleconferences Scheduled for January 23 and 24**

**Title:** Self Service and Teleconferences Scheduled for January 23 and 24

**Date:** January 8, 2008

**Priority:** High

**Category:** Informational

**Action Required:** See "Next Steps"

**Response Required:** None

### **Background and Purpose:**

Operations Communique #07-16 "Training Schedule for Self Service Systems" advised CCISs that training for Client and Provider Self Service was scheduled January 23 and January 24.

The purposes of this communique are to inform the CCISs that implementation of Client and Provider Self Service is delayed, training will be rescheduled and teleconferences to provide additional information will occur on the original training dates of January 23 and 24.

### **Discussion:**

Teleconferences to provide the CCISs with additional information about the delayed implementation and PELICAN have been scheduled as follows:

January 23, 2008 11:00 A.M. to 11:30 A.M. Bridge Line 717-705-3735 (No Passcode)

Allegheny / City

Allegheny / North

Allegheny / South

Armstrong

Beaver

Butler

Clarion / Jefferson

Clearfield

Crawford

Erie

Fayette

Greene

Indiana

Lawrence

Mercer

Northern Tier

Somerset

Venango

Warren / Forest

Washington

Westmoreland

January 23, 2008 11:30 A.M. to 12:00 P.M. Bridge Line 717-705-3735 (No Passcode)

Adams

Franklin / Fulton

Bedford

Blair  
Cambria  
Centre  
Clintong / Lycoming  
Columbia  
Cumberland / Perry  
Dauphin  
Huntingdon  
Juniata  
Montour  
Northumberland  
Snyder / Union  
Mifflin  
York

January 24, 2008 3:00 P.M. to 3:30 P.M. 1-866-224-4890 or (if within 717) 433-9020 Passcode 7297#

Berks  
Bradford / Sullivan  
Carbon  
Lackawanna  
Lancaster  
Lebanon  
Lehigh  
Luzerne  
Monroe  
Northampton  
Pike  
Schuylkill  
Susquehanna / Wayne  
Tioga  
Wyoming  
Bucks  
Chester  
Delaware  
Montgomery  
Philadelphia / North  
Philadelphia / Northeast  
Philadelphia / Northwest  
Philadelphia / South  
Philadelphia / West

**Next Steps:**

1. Share this information with appropriate staff.
2. Plan on participating in the teleconference scheduled for your office.
3. Direct questions to the assigned Subsidy Coordinator.