

April 14, 2011

To the Parent or Guardian of:

Childs First Name Childs Last Name
Address 1
Address 2
City, State ZIP

Dear Parent:

You are receiving this letter and survey because your child participates in the Child Care Works **Subsidized Child Care Program**. Your local Child Care Information Services (CCIS) office and the state Office of Child Development and Early Learning (OCDEL) are working together to improve services to families and children.

It is important that we hear from you! Each family has a unique perspective that only they can express and share. This short survey is one way that you can provide input and feedback.

- The survey should take about 5 minutes to complete.
- Please read each question carefully and base your response on your thoughts on that specific question.
- Your responses are confidential.
- Your answers will be grouped together with others so that no one person can be identified.
- Information gathered from this statewide survey will help to improve services at both the local and statewide levels.

We hope that you will choose to participate in this survey. After answering the questions, please mail the survey back in the enclosed envelope. Please complete the survey within 10 days of receipt.

If you would prefer, you may complete the survey online in English or Spanish.

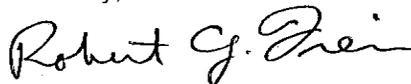
To complete the survey online go to: <http://familysurvey.eita-pa.org>

When prompted you will need to enter this unique code: *(assigned identifier)*

If you need assistance with filling out this survey or need it translated into a different language, please call CONNECT information services at: 1-800-692-7288.

Thank you for your participation! We look forward to hearing from you.

Sincerely,



Robert Frein
Director, Bureau of Subsidized Child Care Services

Si usted tiene preguntas o quisiera ayuda para leer o completar la encuesta, por favor llame a los Servicios Informativos de CONNECT al 1-800-692-7288 V/TTY.

Nếu bạn cần sự trợ giúp trong việc điền vào bản khảo sát này hoặc cần bản khảo sát được dịch thành một ngôn ngữ khác, vui lòng gọi dịch vụ thông tin CONNECT theo số: 1-800-692-7288.

在填写该调查表时如需帮助，或者需要将其翻译成不同语言，请致电 1-800-692-7288 联系。CONNECT 咨询服务专线。

Если Вам нужна помощь в заполнении данной анкеты или ее нужно перевести на другой язык, обращайтесь, пожалуйста в информационный центр CONNECT по телефону: 1-800-692-7288

ប្រសិនបើអ្នកចាំបាច់ត្រូវការជំនួយជាមួយ
នឹងការបំពេញ(តារាងសំណួរ)ការធ្វើអង្កេត
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របស់ CONNECT

ដែលមានលេខ: 1-800-692-
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