

June 2009

Dear Parent:

You are receiving this letter and survey because your child participates in the **Subsidized Child Care Program**. Your local Child Care Information Services (CCIS) office and the state Office of Child Development and Early Learning are working together to improve services to families and children.

It is important that we hear from you! Each family has a unique perspective that only they can express and share. This short survey is one way that you can provide input and feedback.

- The survey should take about 5 minutes to complete.
- Please read each question carefully and base your response on your thoughts on that specific question.
- Your responses are confidential.
- Your answers will be grouped together with others so that no one person can be identified.
- Information gathered from this statewide survey will help to improve services at both the local and statewide level.

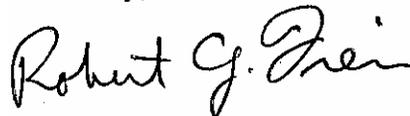
We hope that you will choose to participate in this survey. After answering the questions, please mail the survey back in the enclosed envelope. Please complete the survey within 10 days of receipt.

If you need assistance with filling out this survey or need it translated into a different language, please call CONNECT information services at: 1-800-692-7288.

Si usted tiene preguntas o quisiera ayuda para leer o completar la encuesta, por favor llame a los Servicios Informativos de CONNECT al 1-800-692-7288 V/TTY.

Thank you for your participation! We look forward to hearing from you.

Sincerely,



Robert Frein
Director, Bureau of Subsidized Child Care
Services
OCDEL