

2015 Consumer Guide Rate Chart by Performance Area

Asthma			Health Plan								
Measure		Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Use of Appropriate Medications for People with Asthma, Ages 5 to 64	Use of Appropriate Medications for People with Asthma (ages 5-64)	HEDIS	83.79%	NA	85.35%	84.77%	92.41%	84.43%	86.84%	83.91%	83.85%
Medication Management for People with Asthma (75% compliance), Ages 5 to 64	Medication Management for People with Asthma (Medication Compliance 75%) (ages 5-64)	HEDIS	47.29%	NA	49.32%	36.14%	47.95%	32.15%	40.97%	29.68%	38.14%
Annual Number of Asthma Patients with One or More Asthma Related ER Visits	Asthma-Related Emergency Room Visit (Ages 2-20)	PA Performance Measure	13.81%	9.54%	11.28%	12.46%	8.08%	16.83%	13.77%	14.02%	11.26%

Children's Dental			Health Plan								
Measure		Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Annual Dental Visit, Ages 2 to 21	Annual Dental Visit, 2-21 years	HEDIS	51.13%	51.05%	56.56%	53.73%	56.04%	70.30%	64.51%	57.75%	54.74%
Annual Dental Visits for Members with Developmental Disabilities, Ages 2 to 21	Annual Dental Visits for Members with Developmental Disabilities	PA Performance Measure	45.73%	47.64%	48.87%	47.76%	54.09%	64.88%	53.00%	47.62%	49.64%
Total Eligibles Who Received Preventative Dental Services	Total Eligibles Who Received Preventative Dental Services	PA Performance Measure	37.90%	38.46%	44.87%	44.35%	44.42%	57.93%	54.89%	46.15%	42.68%

Children's Health			Health Plan								
Measure		Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Well-Child Visits in the First 15 Months of Life (6 or more visits)	Well-Child Visits in the First 15 Months of Life: 6 or more visits	HEDIS	57.41%	61.57%	69.34%	59.30%	72.51%	63.47%	61.11%	68.89%	76.36%
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life	Well-Child Visits in the 3rd through 6th Years of Life	HEDIS	71.30%	77.32%	74.17%	73.58%	79.08%	77.81%	79.26%	75.30%	77.70%
Children's Access to Primary Care Practitioners, Ages 12 to 24 Months	Children's and Adolescent's Access to Primary Care Practitioners, Ages 12 to 24 Months	HEDIS	95.80%	97.44%	97.09%	96.29%	98.10%	96.68%	97.25%	96.92%	97.97%
Children's Access to Primary Care Practitioners, Ages 25 Months to 6 Years	Children's and Adolescent's Access to Primary Care Practitioners, Ages 25 Months to 6 Years	HEDIS	85.67%	90.28%	87.89%	88.46%	92.96%	87.25%	88.42%	87.71%	90.32%
Children's Access to Primary Care Practitioners, Ages 7 to 11 Years	Children's and Adolescent's Access to Primary Care Practitioners, Ages 7 to 11 Years	HEDIS	85.84%	NA	91.42%	91.88%	96.24%	92.24%	92.71%	91.20%	92.69%
Children's Access to Primary Care Practitioners, Ages 12 to 19 Years	Children's and Adolescent's Access to Primary Care Practitioners, Ages 12 to 19 Years	HEDIS	83.90%	NA	90.67%	90.37%	96.55%	89.80%	90.75%	89.57%	90.99%
Adolescent Well-Care Visits	Adolescent Well-Care Visit	HEDIS	53.94%	59.03%	53.47%	58.15%	60.34%	63.36%	63.26%	56.48%	56.30%
Lead Screening in Children	Lead Screening in Children	HEDIS	74.77%	77.55%	71.76%	77.86%	78.83%	77.94%	73.61%	74.70%	85.93%

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Cholesterol			Health Plan								
Measure		Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Controlling High Blood Pressure, Ages 18 to 85	Controlling High Blood Pressure (18-85)	HEDIS	58.48%	71.02%	66.15%	50.12%	66.91%	65.49%	62.42%	47.88%	68.03%

Diabetes			Health Plan								
Measure		Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Hemoglobin A1c Screening for People with Diabetes	Hemoglobin A1c Screening for People with Diabe	HEDIS	84.91%	84.90%	85.42%	85.58%	88.50%	87.56%	80.90%	83.83%	88.32%
Hemoglobin A1c Poorly Controlled in People with Diabetes ¹	Hemoglobin A1c Poorly Controlled in People with	HEDIS	43.28%	40.28%	38.54%	42.52%	31.57%	36.00%	39.58%	44.67%	32.48%
Eye Exam for People with Diabetes	Eye Exams for People with Diabetes (Eye Check	HEDIS	47.76%	46.18%	62.50%	54.74%	62.41%	63.70%	40.80%	55.83%	65.88%
Medical Attention for Nephropathy	Medical Attention for Nephropathy	HEDIS	81.26%	76.74%	79.69%	82.12%	81.75%	85.04%	77.78%	81.00%	91.06%

Maternity			Health Plan								
Measure		Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Frequency of Ongoing Prenatal Care, 81+ Percent of Recommended Visits	Frequency of Ongoing Prenatal Care: 81+ (Regular Prenatal Care)	HEDIS	61.86%	71.46%	77.91%	55.23%	74.70%	68.46%	50.00%	53.28%	77.13%
Prenatal Care in First Trimester	Prenatal Care in First Trimester (Care for Pregnant Women)	HEDIS	76.74%	83.76%	87.91%	80.05%	90.02%	85.51%	77.44%	82.00%	92.70%
Postpartum Care	Postpartum Care	HEDIS	60.00%	64.97%	63.26%	52.31%	72.26%	72.43%	59.77%	54.01%	66.91%

Women's Health			Health Plan								
Measure		Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
Breast Cancer Screening, Ages 52 to 74 ²	Breast Cancer Screening (Ages 52-74)	HEDIS	54.46%	NA	66.09%	55.19%	NA	70.53%	65.98%	54.39%	64.92%

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Getting Needed Care Right Away			Health Plan								
Measure		Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
<i>Adult</i>											
Getting Needed Care Right Away (Usually or Always)	Needed Care Right Away (Usually or Always)	CAHPS	80.15%	89.55%	82.52%	86.92%	83.93%	84.93%	82.45%	84.74%	83.25%
Getting Appointment with Specialist (Usually or Always)	Getting Appointment With Specialist (Usually or Always)	CAHPS	80.43%	78.10%	87.56%	83.33%	83.67%	82.24%	82.05%	81.65%	90.28%
Getting Care You Need (Usually or Always)	Getting Care You Need (Usually or Always)	CAHPS	81.19%	84.50%	83.14%	86.12%	85.99%	83.40%	81.16%	84.11%	88.17%
Appointment for Routine Care When Needed (Usually or Always)	Appointment for Routine Care When Needed (Ge	CAHPS	79.51%	82.53%	84.34%	81.45%	83.44%	81.60%	80.74%	77.78%	82.77%
<i>Child</i>											
Getting Needed Care Right Away for Your Child (Usually or Always)	Urgent Care as Soon as Necessary (Usually or Always)	CAHPS	86.71%	91.18%	91.03%	94.63%	92.17%	86.09%	89.76%	93.88%	95.85%
Appointment for Routine Care When Needed (Usually or Always)	Appointment for Routine Care (Getting an Appoin	CAHPS	89.74%	93.71%	91.18%	91.15%	88.24%	82.52%	84.00%	90.71%	94.79%
Getting Appointment with Specialist for Your Child (Usually or Always)	Seeing a Specialist (Usually or Always)	CAHPS	81.03%	86.67%	85.61%	82.53%	82.95%	76.92%	79.09%	82.53%	82.05%
Getting Care Your Child Needs (Usually or Always)	Necessary Care (Getting Care You Need) (Usually or Always)	CAHPS	91.64%	93.81%	90.22%	89.51%	89.80%	81.97%	86.18%	89.04%	93.61%

Satisfaction with Health Plan			Health Plan								
Measure		Source	Aetna Better Health	AmeriHealth Caritas Northeast	AmeriHealth Caritas Pennsylvania	Gateway Health	Geisinger Health Plan	Health Partners Plans	Keystone First	United Healthcare	UPMC for You
<i>Adult</i>											
Satisfaction with Health Plan (Rating of 8 to 10)	Satisfaction with Health Plan (Rating of 8 to 10)	CAHPS	61.87%	75.16%	81.16%	76.83%	79.84%	84.12%	78.10%	78.64%	83.25%
<i>Child</i>											
Satisfaction with Child's Health Plan (Rating of 8 to 10)	Satisfaction with Health Plan (Rating of 8 to 10) (Satisfaction with Child's Plan)	CAHPS	75.85%	85.59%	84.84%	86.32%	83.77%	88.26%	87.12%	81.09%	86.58%

¹ A lower rate indicates better performance for this measure.

² NCQA Technical Specifications for Breast Cancer Screening have been modified for HEDIS 2014. The lower age limit was changed from 42 to 50, and the upper age limit was changed from 69 to 74.

